

# City of Jersey Village

## Residential Application for Water and Sewer Service

Service Address \_\_\_\_\_ Start Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Name \_\_\_\_\_

Spouse's Name \_\_\_\_\_

Social Security # \_\_\_\_\_ Texas DL # \_\_\_\_\_

Home Phone # \_\_\_\_\_ Work Phone # \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Employer \_\_\_\_\_

Employer's Address \_\_\_\_\_

Deposit Amount **\$75.00** (Refunded when account is finalized)

Billing Address (if different than service address) \_\_\_\_\_

In accordance with House Bill No. 859, which was passed by the State Legislature and became effective September 1, 1993, our customer's have the right to request that we do not disclose certain confidential information. This personal confidential information consists of your address, telephone number, and social security number.

Please indicate in the appropriate blank your selection with the regard to disclosure of your personal information.

Yes, I would like my personal information to be kept confidential.

No, it is not necessary to keep my personal information confidential.

THE ABOVE PARTY IS RESPONSIBLE FOR PAYMENT OF ALL WATER BILLS AT THE ABOVE ADDRESS AND THEY WILL CONTACT THE CITY IN WRITING WHEN THEY ARE READY TO DISCONNECT SERVICE. WHEN THEY INFORM THE CITY TO DISCONNECT SERVICE THEY WILL GIVE THE CITY A FORWARDING ADDRESS AND PHONE NUMBER. THE DEPOSIT WILL THEN APPLY TO THE FINAL BILL, IF A REFUND IS DUE THE CITY WILL MAIL A CHECK TO THE FORWARDING ADDRESS. IF THERE IS A BALANCE REMAINING THE ABOVE PARTY WILL MAIL PAYMENT TO THE CITY BY THE 25<sup>TH</sup> OF THE NEXT MONTH.

All bills are due on the **25<sup>th</sup> of each month**, failure to receive bill does not waive penalty.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

### FOR OFFICE USE ONLY

Receipt Number \_\_\_\_\_ Date \_\_\_\_\_ Initials \_\_\_\_\_

Account Number \_\_\_\_\_ Sewer Rate \_\_\_\_\_

\*\*PLEASE COMPLETE SERVICE AGREEMENT\*\*

## CITY OF JERSEY VILLAGE SERVICE AGREEMENT

**I. PURPOSE.** The City of Jersey Village is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. **Each customer\* must sign this agreement before the CITY OF JERSEY VILLAGE will begin service each time service is set up in your name.** In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

**II. RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations:

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

**III. SERVICE AGREEMENT.** The following are the terms of the service agreement between the **CITY OF JERSEY VILLAGE** and \_\_\_\_\_ (the Customer).

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water system. Copies of all testing and maintenance records shall be provided to the Water System.

**IV. ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

\_\_\_\_\_  
Service Address

\_\_\_\_\_  
Account Holder Signature

\_\_\_\_\_  
Date

\*For the purposes of this agreement, the Customer is the account holder.